## FRIVOLOUS LITIGATION: TIME WELL SPENT?

Would you rather have a school district staffer spend the majority of his time on:

- 1. Managing the case file of a parent who has -
  - Filed 15 due process claims over 6 years; and
  - Sent nearly a daily barrage of letters, faxes, and telephone voice messages which total —
  - 828 communications; and
  - well over 2,440 pages.

## OR

- 2. Working on programs to improve special education and related services for children with disabilities, including—
  - Providing training to school staff and support personnel on conflict resolution;
  - Developing a parent ombudsman program for parents of children with disabilities;
  - Developing a district-wide transition services program for students with disabilities who are preparing to exit high school; and
  - Developing more automated systems to help reduce the paperwork burdens for teachers and administrators.